

Philips Healthcare

281 Hillmount Road
Markham, Ontario
Canada L6C 2S3

November 23, 2011

Re: Christine Amsden

To whom it may concern:

It gives me great pleasure to provide this reference letter to Christine Amsden currently principal of T&A Associates. She was employed by Philips Healthcare between 1997 and 2010 and was my Executive Assistant between 2003 and 2010. Christine was exemplary employee whose work ethic was incredibly strong and was instrumental in helping our organization grow.

Christine went out of her way to help when asked and always lived up to her commitments. She was not only able to develop extraordinarily strong relationships with her colleagues, but also with our customers directly and was an invaluable part of our team. Her quality of work was excellent and eagerly took on projects that were not necessarily part of her responsibilities.

In particular, Christine became our organization's translator providing English to French translation for all Customer Service documentation, which is at times very technical and complex. Christine became so good at translation that she began to be approached for these services from organizations outside of Philips. At that point, Christine decided to go full time as a freelance translator and T.A. & Associates has been an approved independent translation services provider for Philips Healthcare since May 2010.

Christine is an approved translator for Philips Healthcare, she has continued to provide us with translation services from English to French.

We miss Christine, but are happy to know that her business is growing rapidly. With her sense of dedication, quality of work and professional manner, I would gladly recommend her services to any organization.

Sincerely,



Carl DeCoste
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